

CaseStudy

Commercial Bakery – Conveyor drive shafts **Fantastic Service on Critical Bread Line =** **Reduced Downtime = Customer Delight**

CHALLENGE

worldwideengineering were called upon to help out with an unplanned downtime on an important bread conveyor system.

The customer required two bespoke stainless steel drive shafts to be made with special keys.

As well as the intricate nature of the machining detail, we had to deliver these shafts to the site under a very tight timescale

OUTCOME

The shafts were quoted for, ordered and delivered ahead of the 48 hour timescale!

The job was completed ahead of schedule and the customer not only thanked us for the speedy service, but on checking the previous job card, we also saved the customer a lot of dough! compared to the previous cost from the original supplier.

A satisfied customer on both counts!

Objective Achieved – Customer Delighted!

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